

# NCLCLB Enewsletter

Your source for North Carolina Landscape Contractor information.



## Spotlight On: Education

Don't let your education requirements for renewal sneak up on you.

Spring is just around the corner and **now is the best time** to complete your CE requirements so you can focus on your clients in the spring and summer. Sign into your account in the licensee portal and verify your current credits. If you are short, improve your knowledge and expertise now so renewal of your license in July is stress free.

Many **virtual education opportunities** are available -- both during working hours and on-demand online -- to fit your schedule.

### CE Requirements

Remember, Landscape Contractor Licensees must complete seven (7) continuing education (CE) hours from August 1, 2021 - July 31, 2022:

- Three (3) CEs must be technical (landscape)
- Two (2) CEs must be business
- The remaining two (2) credits can be technical or business.

**You must personally attend** the approved webinar/course/activity to obtain credit. **Filing false information is a violation of North Carolina law N.C.G.S.89D and can jeopardize your license.**

[CLICK HERE to find Approved CE Courses](#)

## Did You Know?

**Anonymous Complaints?**

The NCLCLB does not investigate anonymous complaints (*Chapter 28B; Section .0701 of the NC Administrative Code*).

As a licensed landscape contractor, you may ask, why?... To protect you!

Anonymous complaints cut both ways. You would not want an anonymous complaint filed against you.

An anonymous source could file an anonymous complaint against you for no valid reason; only to cause you trouble, expense, and damage your reputation. When anonymous complaints are accepted, it opens the door for abuse by people wanting to engage in personal retaliations against business competitors or to individuals.

With anonymous complaints, anyone can file a complaint that is malicious and completely unfounded, and they can repeatedly submit trivial complaints with no accountability or consequences.

Anonymous complaints can be a tremendous waste of Board resources and staff time taking away from genuine issues that affect the safeguarding of life, health, and property of the general public.

So, while anonymous complaints might seem to be a good idea,... in reality... they are not!

### **21 NCAC 28B .0701      Complaints; Investigations**

(a) All complaints filed with the Board shall be filed either on a form provided by the Board or via the Board's online

complaint process at [www.nclclb.com](http://www.nclclb.com). All complaints must contain the following information:

1. Date of alleged violation;
2. Contact information for licensee/unlicensed contractor;
3. Contractor license number, if known;
4. Complainant name and contact information;
5. Address where alleged violation(s) occurred;
6. Description of work performed;
7. Copy of written contract; and
8. Attestation, by signature, that information provided is true and accurate to the best of complainant's knowledge.

The Board will not investigate anonymous complaints. Incomplete complaints will not be investigated....]

## **Maintaining Your License**



### **Reinstatement**

If you, or someone you know, were a Licensed Landscape Contractor in 2020-2021, but missed the August 1 renewal deadline, you can still be reinstated.

You must reinstate by August 1, 2022. Licenses may be reinstated by logging in to the Licensee Web Portal or by mail.



### **Minimum Standards**

Remember, Minimum Standards are the law! They establish required guidelines licensed landscape contractors must follow on all landscape work - from contracts to installation.

Download a PDF version of the Minimum Standards to keep in office and share with your crews.

[CLICK HERE for Reinstatement Information](#)



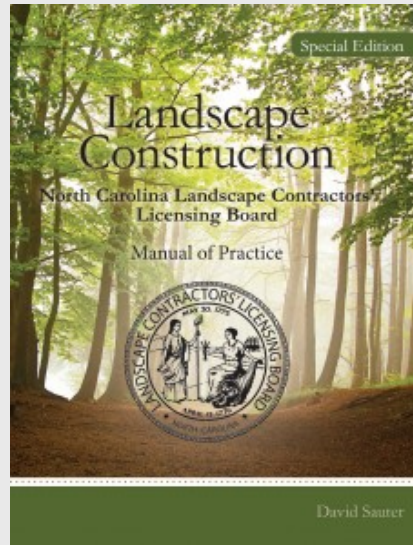
### NCLCLB Portal

Our portal allows licensed landscape contractors to easily keep track of their continuing education credits, renewal status, license history, and personal information 24/7/365.

Contact the NCLCLB office if you need assistance with your login ID and password.

[LOG IN to the NCLCLB Portal](#)

[CLICK HERE for Minimum Standards PDF](#)



### Testing and Reference Manuals

Looking for information about the NC Landscape Contractor Licensing Exam?

[CLICK HERE for Exam Details & Study Manuals](#)



[CONTACT NCLCLB](#)